



PERFORMANCE AND GOVERNANCE

15 November 2011 at 7.00 pm
Conference Room - Council Office

AGENDA

Membership:

Chairman: Cllr. M Fittock

Vice-Chairman Cllr. R Walshe

Cllr. K S Bayley, Cllr. C Clark, Cllr Mrs A Cook, Cllr. R J Davison, Cllr. M Dickins,
Cllr. Mrs A Firth, Cllr J Gaywood, Cllr. J Grint, Cllr. R Hogarth, Cllr. J London,
Cllr. P McGarvey and Cllr. R Piper

1. **Minutes of the meeting of the Committee held on 27 September 2011 (attached)** (Pages 1 - 8)
2. **Declarations of interest.**
3. **Formal Response or Consultation Requests from the Cabinet and/or Select Committees following matters referred by the Committee:**
 - (a) *Performance Monitoring: LPI DS 002 – Total Trading Account Position - referred on 27.09.11 (Finance Advisory Group 02.11.11)(to be tabled)*
 - (b) *Performance Management Performance Report - LPI HB 001, 002, 005 & 006 – referred on 27.09.11 (Services Select Committee 08.11.11)(to be tabled)*
4. **Minutes of the Finance Advisory Group**
5. **Actions from the last meeting of the Committee** (Pages 9 - 10)
6. **Future Business, the Work Plan 2011/12 (attached) and the Forward Plan.** (Pages 11 - 12)

Members will develop a schedule of work over the year to reflect the terms of reference of the Committee focussing on the Council's priorities for policy development. This includes opportunities to invite other organisations who provide services in the District to provide

information to the Committee and discuss issues of importance to the Community.

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| 7. | Performance Monitoring | (Pages 13 - 24)
<i>Lee Banks</i> |
| 8. | Financial Prospects & Budget Strategy 2012/13 and beyond | (Pages 25 - 36)
<i>Tricia Marshall</i> |
| 9. | Investment Strategy Update | (Pages 37 - 46)
<i>Roy Parsons</i> |
| 10. | Formal Customer Complaints Monitoring 2010/11 | (Pages 47 - 58)
<i>Tricia Marshall</i> |
| 11. | Budget Monitoring – September 2011 Figures | (Pages 59 - 66)
<i>Tricia Marshall</i> |

To assist in the speedy and efficient despatch of business, Members wishing to obtain factual information on items included on the Agenda are asked to enquire of the appropriate Director or Contact Officer named on a report prior to the day of the meeting.

Should you require a copy of this agenda or any of the reports listed on it in another format please do not hesitate to contact the Democratic Services Team as set out below.

For any other queries concerning this agenda or the meeting please contact:

The Democratic Services Team (01732 227241)